



## *Pay Pool Administrator Advisory*

2019-11

**Issue Date: July 17, 2019**

**Topic:** CAS2Net Production and Training System is now Accessible via Commercial Internet

**Discussion:** Beginning July 16, 2019, CAS2Net 2.0 system is accessible via commercial internet. CAS2Net 2.0 will still require users to login to CAS2Net (<https://cas2net.army.mil/>) via their government issued CACs. When accessing CAS2Net from a personal computer ensure computers are configured to support CAC authentication. Your local network administrators can assist on how to configure a personal computer for CAC or visit "MilitaryCAC" website at <https://militarycac.com> for additional resources.

For Error Login issues, users should contact their administrators first. Administrators will then verify user's information in CAS2Net 2.0 (i.e. EDIPI, email address, and CA2Net access). If the administrator cannot resolve the issue, the next course of action would be to contact ALTESS ServiceNow for assistance either via phone: 1-800-981-3234 or email: [usarmy.radford.peo-eis.other.service-desk@mail.mil](mailto:usarmy.radford.peo-eis.other.service-desk@mail.mil).

**Action:** Please inform AcqDemo employees that CAS2Net is now accessible via commercial internet but still requires CAC to access the system.

**Note:** If you have any questions please email the AcqDemo Program Office, [AcqDemo.Contact@hci.mil](mailto:AcqDemo.Contact@hci.mil).